



User Registration

You can use our online store as a "Registered User" or as a Guest.

Registered users submit the requested data in the registration process. Each registered user receives their own user name and password, which is secret and known exclusively to the user. It is necessary for the user to guarantee that their user name and password will be managed only by the person or person authorized by him. Each user is personally responsible for the content he writes on our website. The final buyer in our online store is only the registered user, i.e. an unregistered user (guest) who buys goods for his own purposes or non-profit activities. In our online store the buyer is exclusively a natural person. In case the user registers, Elipsa Fashion House will use the customer data until the recall to process the user's order, prepare other relevant quotes, and for marketing analyses that will help improve our sales offer. Data can also be used for repeated marketing. The Company Fashion House Elipsa stores data until revocation or check-out in accordance with the legal regulations of the Republic of Serbia. The user can either time in writing toe either send to the elipsaonline@elipsa.rs or by clicking Delete the account. If the user wants to delete the user account, the e-mail notification must contain the following data: the title of the message should be Revoke the user account ; in the contents of the message please specify the user's first and last name, address and e-mail address to which the user registered; the message must be sent from the e-mail address from which the user registered as a registered member.

Purchase as GUEST

In case the user wants to search the site or make purchases of one of the available products without registration, as a GUEST, Elipsa fashion house will use the enrolled data to process the order order.

Contact Forms

The user of our website may ask Elipsa specific questions through contact forms that are available on our site in multiple places or alternatively via e-mail addresses. The data that the user submits when you ask the preferences you want will be used to resolve user's questions.

The e-mail addresses listed on the website are not personal, but business e-mail addresses for the Elipsa. I mean, the same ones are not related to one specific physical person, but the data provided this way can be processed by different persons, all in order to quickly and efficiently resolve the user's question. By sending an e-mail message through a web form or to the addresses listed on that web site, the user agrees to the general terms of use of our online store [located at the www.elipsa.rs](http://www.elipsa.rs)

Elipsa

Social media connectivity

By clicking on the icon of one of the social networks (Facebook, Instagram, Youtube, etc.) located on the Elipsa Fashion House website, the user can simply access our profile on the desired social networks. In addition to our profiles, the user can access other social media posts of various content associated with the Elipsa Fashion House. By clicking on one of the icons offered, the social network will provide the user with effective and quickly relevant information, all in accordance with the user's web activities and selected preferences.

Payment security

The Elipsa fashion house uses **SSL** technology to transfer all of our users' personal data, which takes care to coding all information sent by order. If you select payment with a payment card, payment card data entered by the user in encoded form is transferred from the user's computer directly to the bank's authorization server.

When entering payment card data, confidential information is transmitted through a public network in a protected (cryptographic) form using the SSL protocol and PKI system, as currently state-of-the-art cryptographic technology.

Data security when purchase, guarantees payment card processor, so that the full billing process is done on the bank's websites.

Data verification is conducted directly between the buyer and banca Intesa ad Beograd. Payment card data is not at any point during the transaction available to our system.

Payment of all orders in the Republic of Serbia is made in dinars (RSD). If the user chooses to pay with payment cards from foreign Issuers Banks, the amount of the transaction in dinars will be converted to the settlement currency of the Bank (EUR) according to the exchange rate of the National Bank of Serbia. When borrowing your payment card, the already converted amount will be converted to your local currency, according to the exchange rate applied by payment card operators. The price listed on the website in dinars is fixed, however due to the above mentioned conversions it is possible to deviation from the same when you translate it into local currencies of bank card issuers or when you compare the Eurythmia price on our site with the price in euros applied in the billing process euro conversions into dinars.

Personal Data Operator

The operator of all personal data is ZTKR Confectionery Elipsa, Radnički battalion 22, 36 000 Kraljevo.

Any questions about privacy and processing of personal data can be asked at: elipsaonline@elipsa.rs or call us by phone at +381 60 40 68 661 from 08:00 -16:00h every working day.